



# DEARGOD

## RETURNS FORM

CUSTOMER NAME	DATE
TELEPHONE	ORDER NO.
EMAIL	
ADDRESS	
	POST CODE

ITEM # / SKU	PRODUCT	QTY	REASON FOR RETURN

### RETURN TERMS & CONDITIONS

Please ensure you complete & enclose this returns form with your order.

If you are not happy with the goods you have received, you can return them to us within 14 days of receipt, providing they are in original resalable condition. Once returned, you will be entitled to receive a refund within 14 days, which will **not** include the cost of the original postage and packaging. We are not able to refund items that appear to have been worn, washed, or are not in original condition or packaging.

Please ensure your return is well packaged, and meets all the conditions outlined at the bottom of this page.

Returns within the UK should be shipped with a service that provides a tracking number and insurance (if applicable) as we are not responsible for delayed or lost packages. Please make sure that your return has all the relevant information needed, such as your Order number, Name, and the reason for your return. Once you have received your tracking number please email us at: [hello@deargod.uk](mailto:hello@deargod.uk)

### INTERNATIONAL ORDERS

For international returns, please use a tracking service such as UPS or DHL. Please also note that additional costs may apply when making an international return.

Please make sure that your return has all the relevant information needed, such as your Order number, Name, and the reason for your return. Once you have received your tracking number please email us at: [hello@deargod.uk](mailto:hello@deargod.uk)

Enclose the completed Returns form with your goods, and return to the address given in your return confirmation email.

### EXCHANGES

We are unable to do exchanges on items ordered. Please return your item and then place a new order.

Once you have informed us of your return and we send you a return form, please make sure that the return form is enclosed with your goods - no form may result in your return not being processed.